

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Alton Water Accessibility Statement

Introduction

Set in 400 acres of open countryside, Alton Water Park provides the perfect location for walks, cycle rides, wildlife spotting and family picnics. The site offers a range of services including a café and visitors centre, cycle hire, a touring site for campers and caravans, a water sports centre offering sailing, windsurfing, canoeing, rowing boat hire, paddle boarding and much more. Located 5 miles south of Ipswich the park has a 8 mile shared access track for both walkers and cyclists and a further 3 miles of pathway for walkers around the reserve located at Tattingstone white horse.

Additionally we have parking at our main entrance in the village of Stutton, Tattingstone bridge north and south and Tattingstone Wonder.

We want everyone to enjoy visiting our Water Parks and most importantly we want you to stay safe – please visit our Using our Parks Safely page on our website at <https://anglianwaterparks.co.uk/park-safety>

We look forward to welcoming you. If you have any queries or require any assistance please phone 01473 589105 or email Info_alton@anglianwater.co.uk

Pre-Arrival

- For full details on how to reach us please see our <https://anglianwaterparks.co.uk/alton-water>. We recommend you use Google maps to plan your journey to Alton Water to find the most efficient means of travel by car. Due to the size of the site each of our car parks has a different post code (detailed below):
- Stutton (Ipswich Road) IP9 2RY: Male/Female & Disabled WC, Café/visitors centre, Alton cycle hire, Alton campsite, Alton water sports centre.
- Tattingstone Bridge North and South Car Parks IP9 2NH.
- Tattingstone Wonder Car Ppark IP9 2PB.

Car Parking and Arrival

- Stutton (Ipswich Road) has 2 large car parks with ample parking. Blue Badge parking is available.
- Entry to Stutton (Ipswich Road) is via the main entrance only, please purchase a ticket upon arrival from either one of the parking machines or from the visitor centre. Car parking charges apply to all visitors and are displayed on each car park.
- Car parking at both Tattingstone Bridge and Tattingstone Wonder offer a limited number of parking spaces with closing times clearly displayed at the entrances.
- Car Parking is only available during the site opening hours. The Park opens daily at 9am; closing times vary depending on the season and are advertised on each car park
- Car park ticket machine ticket slot & coin slot are up to approximately 140cm height. If you need additional assistance with paying for your ticket please visit the Visitors centre in person or by telephoning 01473 328268

Building and Centre Entrances

Individual building layout summarised below:

- Visitor Centre / Café: Step free access via ramp.
- Alton Cycling: Step free access to main entrance of shop.
- WC: Step free access throughout. Accessible WC is unisex and has a lowered sink and rails are provided.
- Campsite ablutions building: Step free access and unisex accessible toilet and shower facilities with step free access and easy opening doors. Rails are provided in the toilet.
- Alton Water Sports Centre - Step free access to building, slipways and pontoons.

Attraction

- Free Visitor Guides are available from the visitors centre.
- Lighting in the centres is bright.
- Interpenetration boards where provided are in large text.

Public Toilets

- Public toilets are located at the visitors centre car park only. Accessible toilet is unisex and has a lowered sink and rails are provided.

Grounds and Gardens

- The grounds of Alton Water Park are wide open and exposed. The access tracks mostly follow the reservoir shore line and are exposed to wind and rain.
- The southern side of the site is relatively flat allowing for easy access, the northern side is more hilly making access more difficult.
- The tracks are shared access tracks and are used by walkers, runners, cyclists and dog walkers (dogs must be kept on a lead).
- The length of track around Alton is (approx. 8 miles in length). The access track between the visitors centre and Tattlingstone Bridge north is mainly a gravel surfaced area and is accessible to all throughout the year. The access track on the northern side of the park is mainly grass pathway and can be difficult to access during the winter months.
- The paths on the Nature Reserve (Tattlingstone White horse) are narrow grass pathways and can be difficult to access during winter months. A map is available showing the most accessible routes
- Numerous benches are situated along the paths.

